



JACKSONVILLE
Humane
Society

Free and Low-Cost Pet Help Resource Guide



www.jaxhumane.org

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Short Description:

Jacksonville Humane Society serves both pets and the people who love them. Our Pet Help Center is here to help ensure pet owners are prepared for the unexpected.

We are here to help you keep your dog or cat in your loving home no matter what life throws your way.

1 Feeding Your Pet: Pet Food Pantry

Pet owners must provide proof that your pets are spayed/neutered to receive this service. No other eligibility requirements are necessary. The JHS Pet Food Pantry is open on Saturdays from 9 a.m. to 11 a.m. at our facility warehouse.

 1817 Foster Drive, Jacksonville, FL 32216

 904-725-8766 Ext. 4584

 petsafetynet@jaxhumane.org



2 Training Your Pet: Free Pet Behavior Help

If you are experiencing behavioral issues with your pet and don't know what to do, call the Pet Behavior Helpline. Our trained staff can assist with correcting many types of behavior problems for both dogs and cats.

 904-493-4586

 behavior@jaxhumane.org

3 Caring For Your Pet: Low-Cost Veterinary Care

The JHS Animal Hospital provides quality, affordable care to the public regardless of income status. If you are unable to afford veterinary care, our team can provide you with options.

 Phone: 904-493-4611



Spay/Neuter Assistance and Saving Packages

The JHS Animal Hospital provides low-cost spay and neuter services to the public without any income requirements. We are able to provide free spay and neuter services when funding is available. Please contact our team for guidance.

	Male	Female
Dogs under 100 lbs	\$100	\$150
Dogs over 100 lbs	\$120	\$170
Cats	\$50	\$65

Additional fees may apply based on pet's condition at time of surgery.

Minimum age for spay/neuter surgery is 8 weeks and includes: Pre-surgery exam, surgery, anesthesia and pain medicine injection (both dogs and cats).

To schedule an appointment:

 904-493-4611

If you would like to make a donation to support the pet food pantry, free behavior training and free spay/neuter services so families facing tough times won't have to rehome their pets due to cost of care, please [click here](#).



4 Housing Your Pet: Finding a New Home

my own pet

If you feel that you are out of options and finding a new home is best for your pet, we encourage you to try re-homing your pet on your own rather than surrendering to our facility. We're here to help! You can list your pet at no cost on the Community Pet Page of our website. It will be seen by the more than 30,000 visitors who come to our website each month.

To post your pet on our website, you will need to create a profile on Rehome.AdoptaPet.com. Through our unique partnership, all pets looking for new homes "by owner" will be featured on the JHS website.

The Rehome website can help you handle the adoption process, provide access to safe meeting places at Petco stores and the adoption fee you charge can be donated to JHS so we can continue to help others.

If you have exhausted all your options and feel that you must surrender your pet, please contact our Admissions Department to discuss your choices. Pets are admitted by appointment only.

Call 904-493-4584 and leave a message.

Our team receives a high volume of requests daily and will respond to you within 72 hours. Calls and emails are returned in the order they were received. We appreciate your patience. Thank you!

5 Missing Pets: Lost and Found Help

stray / found cats or kittens

Community cats, sometimes called free-roaming or feral cats, are common in our city. Community cats in Jacksonville are spayed/neutered and returned to the location at which they were found. This program is called “Trap Neuter Return” or “TNR” for short.

Look for a missing tip on the cat’s ear. The “ear tip” is a universal sign that a cat is a community cat and can be left where you found it. It can be either ear. An ear tip indicates that the cat has been spayed or neutered.

For assistance safely and humanely trapping cats, a local organization, First Coast No More Homeless Pets, loans traps and provides trapping guidance. Call 904-425-0005 or visit fcnmhp.org.

JHS is currently offering a limited number of Community Cat spay/neuter surgeries on Sundays thanks to funding from Florida Animal Friend. To sign up, please visit jaxhumane.org.



You found kittens. Now what?



STOP. Look for the mother cat.

A kitten's best chance at survival is to stay with its mother. She is likely nearby, getting food or waiting for you to leave so she can return to the nest.

DO NOT KITNAP KITTENS!



Mom returns?

You can support the family by providing food and shelter, and most importantly, getting them spayed/neutered when the kittens are eight weeks old.



No mom?

If you step in, you are assuming the responsibility of providing care to raise the kittens. Check with local organizations and your veterinarian for support and options.



Emergency?

If the kittens or mother cat are experiencing a true medical emergency, take them to a local veterinarian. You can also try animal shelters and rescues.

Remember - kittens on their own are not in an emergency



Stop the Cycle!



The best way to help cats is to have them spayed or neutered to stop the cycle of kitten births. Look for local Trap-Neuter-Return options and stop cats from reproducing by taking the steps to get them altered.

For more information and resources, visit

jaxhumane.org/kittenhelp.

stray / found dogs or other pets

Did you find a lost pet in Jacksonville? Many people think that as soon as you find a pet it should be taken to a shelter. But we encourage you to look for the owners. By fostering the pet while looking the owners yourself, you are leaving a kennel open for a dog or cat in need. You are saving lives!

Here are a few tips...

1. Walk the Animal Around the Neighborhood

A few good things can happen from this. Someone may be actively searching for their animal and you could run into them. Or, you may pass someone who knows who the pet belongs to. The pet may even lead you to his own home!

2. Check for a Microchip

A microchip is something implanted in a pet's skin which links you to owner information when scanned. Most vet offices and shelters have microchip scanners and are happy to check for you.



3. Notify Local Shelters

Animal Care and Protective Services is the City of Jacksonville's animal shelter. Call 904-630-CITY (2489) to report your found pet. Then, notify JHS. To report your found pet to JHS, call (904) 493-4584 and you can e-mail a picture to petsafetynet@jaxhumane.org.

4. Use Social Media.

Everyone is on Facebook these days- use that to your advantage! Post a picture of the pet with the area he or she was found in and your contact information. Ask people to share it.

Try posting here:

facebook.com/LostandFoundPetsNEFlorida

facebook.com/jaxanimals

jacksonville.craigslist.org/laf/

jacksonville.craigslist.org/pet/

[Facebook Group - Lost Pets of Jacksonville, FL](#)

Check their listings daily! The NextDoor App is also a great tool, along with Pawboost.com.



5. Add Your Found Pet to Finding Rover

Finding Rover uses facial recognition to help you find your pet. Click on “Found Pet”, upload a photo, add where the pet was found, and click search. Lost animals that look like the pet will show up. Visit FindingRover.com or download the free app.

6. Distribute Flyers

Post them around where the pet was found. The bigger and brighter, the better! People are much more likely to notice fluorescent colors. You can put your flyer in a sheet protector and tape it to a large piece of fluorescent poster board to make it stand out.

If you have any questions or need help reuniting your found pet with his or her owners, please contact the JHS Pet Help Center at (904) 493-4584, and leave a message.

Stray animals in the city of Jacksonville can be brought to Animal Care and Protective Services, 2020 Forest St. in Riverside. Call 904-630-CITY (2489) or email jaxpets@coj.net for more information.



Help us reunite pets and families – jaxhumane.org/donate .

How Can I Help?

In 2019, JHS had a 95% save rate and the city of Jacksonville as a whole had a 92% save rate thanks to a community who shares our values.

If you're like us and you believe every animal who enters our building should be treated as an individual . . .

And you're someone who will do everything you can to help us save their lives and find them loving homes . . .

Join the movement and visit:

www.jaxhumane.org

Your loving donation will immediately help others prepare for the unexpected so families in need can stop worrying about losing their pet and focus on the paw-sitive.

The Jacksonville Humane Society is here for pets and the people who love them. You can be, too.