



**JACKSONVILLE  
HUMANE SOCIETY**

*Generosity breeds joy.*

# ***Free and Low-Cost Pet Help Resource Guide***



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# Introduction

The Jacksonville Humane Society serves both pets and the people who love them. Our Pet Help Center is here to help ensure pet owners are prepared for the unexpected.

We are here to help you keep your dog or cat in your loving home no matter what life throws your way.

## **Feeding Your Pet: Pet Food Pantry**

The only requirement for community members to partake in the JHS Pet Food Pantry is that all pets benefiting from the pantry must be spayed/neutered. If your pet is not yet altered, let us know! We may be able to help.

The JHS Pet Food Pantry is open on Saturdays from 9 a.m. to 11 a.m. at our warehouse building, located at:



1821 Foster Drive, Jacksonville, FL 32216



904.725.8766 Ext. 4584




[petsafetynet@jaxhumane.org](mailto:petsafetynet@jaxhumane.org)



## 2 Training Your Pet: Free Pet Behavior Help

If you are experiencing behavioral issues with your pet and don't know what to do, call the Pet Behavior Helpline. Our trained staff can provide tools and advice for managing many types of behavior problems for both dogs and cats.

 904.493.4586

 [behavior@jaxhumane.org](mailto:behavior@jaxhumane.org)

## 3 Caring For Your Pet: Low-Cost Veterinary Care

**JHS offers regular community veterinary outreach clinics. Please contact us to learn when and where the next event will be held.**

For low-cost public veterinary services, check out this list of [low-cost clinics in Jacksonville](#), or scan here!



If you would like to make a donation to support JHS's pet food pantry and free behavior training services so families facing tough times won't have to rehome their pets due to cost of care, please visit [jaxhumane.org/donate](https://jaxhumane.org/donate).





# Low-Cost Spay/Neuter Resources

For low-cost spay/neuter services, we suggest contacting [First Coast No More Homeless Pets](#) or [Seaglass Spay Neuter](#).

## First Coast No More Homeless Pets

**Telephone:** 904.425.0005

**Website:** [www.fcnmhp.org](http://www.fcnmhp.org)

**Locations:** 6817 Norwood Avenue, Jacksonville, FL 32208

**Hours:** Monday-Friday 8am-6pm, Saturday/Sunday 9am-6pm

## Seaglass Spay Neuter

**Telephone:** 904.683.1098

**Website:** [www.seaglassspayneuter.com](http://www.seaglassspayneuter.com)

**Location:** 2893 Edison Ave, Jacksonville, FL 32254

**Hours:** Tuesday-Thursday 7:30am-4:30pm, Friday-Monday **closed**



## **Housing Your Pet: Finding a New Home**

If you feel that you are out of options and finding a new home is best for your pet, we encourage you to try re-homing your pet on your own rather than surrendering to JHS or another shelter. **We're here to help!** You can list your pet at no cost on the [Community Pet Page](#) of our website. It will be seen by the more than 30,000 visitors who come to our website each month.

To post your pet on our website, you will need to create a profile on [rehome.adoptapet.com](#). Through our unique partnership, all pets looking for new homes "by owner" will be featured on the JHS website.

The Rehome website can help you handle the adoption process, provide access to safe meeting places at Petco stores and the adoption fee you charge can be donated to JHS so we can continue to help others.

If you have attempted to rehome your pet and have been unsuccessful or feel stuck about what to do next, please contact our [Pet Help Center](#) to discuss your choices. Pets are admitted by appointment only.

Our team receives a high volume of requests daily. Calls and emails are returned in the order they were received. We appreciate your patience. Thank you!



904.493.4584



[petsafetynet@jaxhumane.org](mailto:petsafetynet@jaxhumane.org)

## 5 Missing Pets: Lost and Found Help

### Lost / found cats or kittens

Community cats, sometimes called free-roaming or feral cats, are common in our and every city. Community cats in Jacksonville are spayed/neutered, vaccinated, and returned to the location they were found. This program is called “Trap Neuter Vaccinate Return” or “TNVR” for short.

Look for a missing tip on an outdoor cat’s ear. The “ear tip” is a universal sign that a cat is altered and vaccinated and can be left where you found it.

For assistance safely and humanely trapping cats, First Coast No More Homeless Pets loans traps and provides trapping guidance. Call 904.425.0005 or visit [fcnmhp.org](http://fcnmhp.org).



# *You found kittens. Now what?*



## ***STOP. Look for the mother cat.***

A kitten's best chance at survival is to stay with its mother. She is likely nearby, getting food or waiting for you to leave so she can return to the nest.

***DO NOT KITNAP KITTENS!***



### ***Mom returns!***

You can support the family by providing food and shelter, and most importantly, getting them spayed/neutered when the kittens are eight weeks old.



### ***No mom?***

If you step in, you are assuming the responsibility of providing care to raise the kittens. Check with local organizations and your veterinarian for support and options.



### ***Emergency?***

If the kittens or mother cat are experiencing a true medical emergency, take them to a local veterinarian. You can also try animal shelters and rescues. Remember - kittens on their own are not in an emergency.



## ***Stop the Cycle!***



The best way to help cats is to have them spayed or neutered to stop the cycle of kitten births. Look for local Trap-Neuter-Vaccinate-Return options and stop cats from reproducing by taking the steps to get them altered.

For more information and resources,  
visit [\*\*\*jaxhumane.org/kittenhelp\*\*\*](http://jaxhumane.org/kittenhelp).



## Lost / found dogs or other pets

Is your pet missing, or did you find a lost pet in Jacksonville? Many people think that as soon as you find a pet it should be taken to a shelter, but we encourage you to look for the owners. By keeping the pet while looking the owners yourself, you are leaving a kennel open for a dog or cat in need. You are saving lives! If you've lost your pet, there are many resources available to help you reunite with them.

Here are a few tips...

### 1. Walk the Animal Around the Neighborhood

A few good things can happen from this. Someone may be actively searching for their animal or found yours, and you could run into them. Or, you may pass someone who knows who the found pet belongs to. The pet may even lead you to his own home. **Most animals are found a block or less from their home.**

### 2. Check for a Microchip

A microchip is something implanted in a pet's skin which links you to owner information when scanned. Most vet offices and shelters have microchip scanners and are happy to check for you. Microchips can help reunite pets with their owners, whether they are lost or found!



***Riley was reunited with his family after 7 years thanks to a microchip!***

### 3. Notify Local Shelters

Animal Care and Protective Services is the City of Jacksonville's animal shelter. Call 904.630.CITY (2489) or use the MyJax App to report your lost or found pet. Then, you can notify JHS using the online forms found on the [Lost & Found page of our website](#).

### 4. Use Petco Love Lost

Petco Love Lost is a national database and free reunification tool to make finding lost pets quicker and easier. Uploaded photos of a missing dog or cat are immediately scanned to determine whether the lost pet is at a participating shelter or with a neighbor in the community. Register with Petco Love Lost at [lost.petcolove.org](https://lost.petcolove.org).

### 5. Use Social Media

Everyone is on Facebook these days - use that to your advantage! Post a picture of the lost or found pet with the area he or she was lost or found in and include your contact information. Ask people to share it.

Try posting here:

- [facebook.com/LostandFoundPetsNEFlorida](https://facebook.com/LostandFoundPetsNEFlorida)
- [facebook.com/jaxanimals](https://facebook.com/jaxanimals)
- [jacksonville.craigslist.org/laf/](https://jacksonville.craigslist.org/laf/)
- [jacksonville.craigslist.org/pet/](https://jacksonville.craigslist.org/pet/)
- Facebook Group - Lost Pets of Jacksonville, FL

Check listings daily! The NextDoor App is also a great tool, along with Pawboost.com.



## 6. Distribute Flyers

Post flyers around where the pet was lost or found. The bigger and brighter, the better! People are much more likely to notice fluorescent colors. You can put your flyer in a sheet protector and tape it to a large piece of fluorescent poster board to make it stand out.

**Sample flyer:**



Help us reunite pets and families.  
[jaxhumane.org/donate](https://jaxhumane.org/donate)



# ***How Can I Help?***

In 2022, JHS had a **93%** save rate and the city of Jacksonville as a whole had a **91%** save rate thanks to a community who shares our values.

If you're like us and you believe every animal who enters a shelter should be treated as an individual . . .

And you're someone who will do everything you can to help us save their lives and find them loving homes . . .

Join us and visit: **[www.jaxhumane.org](http://www.jaxhumane.org)**

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**Your loving donation will immediately help families in need.**

**The Jacksonville Humane Society is here for pets and the people who love them. You can be, too.**



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