

MISSING PET



Responds to the name Jobbu.

Jacksonville's Guide for Lost and Found Pets

Helping Pets Return Home



**JACKSONVILLE
HUMANE SOCIETY**

Generosity breeds joy.



Animal Care & Protective Services

NEVER STRAY FROM HOPE.

Did you know ...

Recent estimates show that one in every three pets goes missing in their lifetime. But there is good news! You can help your pet and others find their way back home.

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Find a Pet?

Here's 3 Must-Do's:



Most pets are found close to home. Rushing a pet to the local shelter is not always the best choice. Look for identification such as a collar or tag.

Scan for a microchip. This is a tiny chip implanted in the skin that holds the owner's information. Shelters, veterinarians and most pet stores can assist.

Petco Love Lost



Alert your neighbors. Use social media, create flyers, and visit the [Petco Love Lost website](#), which uses facial recognition technology to help reunite pets and families.

Community Cats & Eartips

The top of a cat's ear is removed (or "tipped") during spay/neuter surgery as a sign that the cat is fixed.

These are not lost cats. Please do not remove them from their territory.



More Ways to Help Found Pets

- If you found a dog, walk them around the block. You may find the owners during the search.
- Place a brightly colored sign in your front yard or window.
- If you found a cat, watch and wait. Many families have indoor/outdoor cats who do not need your help.
- Join local Facebook groups dedicated to lost pets.
- Talk to neighbors - ACPS staff also takes this step when they find a lost/wandering pet out in the community.

Don't Kitnap Kittens!

If you find a litter of kittens, please leave them be. Watch and wait.

The mother cat almost always returns. Their best chance of survival is to stay with her.

If you take the kittens, be prepared to see them through. Contact your local veterinarian for support.



Find more tips at: jaxhumane.org/kittenhelp

Missing Pet? Work with Local Shelters

- ✓ Check each shelter location in person, multiple times.
- ✓ Check each shelter's website. Websites update in real time.



8464 Beach Blvd.
Jacksonville, FL 32216
jaxhumane.org
For Help with Lost/Found Pets:
Visit the Pet Help Center entrance
M - F 10 a.m. to 6 p.m., Sa-Su 10 a.m. to 5 p.m.
904-725-8766 option 3
petsafetynet@jaxhumane.org



2020 Forest St.
Jacksonville, FL 32204
jacksonville.gov/pets
For Help with Lost/Found Pets:
Visit the Pet Resource Center
Open Everyday, 12 p.m.- 5 p.m.
904-630-CITY (2489)
petsafetynet@coj.net

More Resources

- [ACPS Lost and Found Facebook Page](#)
- [PetcoLoveLost.org](#)
- [Pawboost.com](#)
- [PetFBI.org](#)
- [Facebook - "Lost Pets of Jacksonville, FL" Group](#)

What to Bring

- Bring a copy of your flyer if able.
- **If your pet is found at the shelter**, please bring proof of ownership, such as vet records or photos.

Helpful Tips For Searching

When looking for your pet, remember they are scared and may act differently than they do at home.

If you spot your pet, do not chase. Be prepared with a leash and treats. Try sitting or crouching, offering treats and softly calling for your pet.

SCAM ALERT

Jacksonville shelters are aware of a scam targeting owners of lost/missing pets. Scammers are spoofing their phone numbers, falsely claiming to have lost pets and demanding immediate payment for care. We will never demand payment over the phone. If you receive such a call, do not send money or share personal information; report it to the authorities and contact the shelter in question directly.

Before You Hang That Flyer...

- Is the picture clear and recognizable?
- Is your contact information included?
- Does it state LOST or FOUND?
- Did you use a bright color?
- Did you include the date?
- Are you offering a reward?
- Did you include details like spay/neuter or microchip?



MISSING DOG

Walter is a large, male mixed-breed dog. He is tan with a white chest. He was last seen in the Riverside neighborhood on February 1st. He is microchipped and neutered. Reward offered!

CONTACT INFORMATION

Adam Smith
Adam@gmail.com
(904) 123-4567

More Helpful Tips to Find Lost Pets

FINDING DOGS

- Leave dog's bedding or something with your scent (clothing) near the area the dog was last seen.
- Bring a slip lead leash with you while you search.
- If you see your dog, do not chase.
- Use treats and stay calm.
- Use their favorite toy to make noise.



FINDING CATS

- Search during quieter times, starting near home. Indoor cats are often nearby; outdoor cats may roam further.
- Check under porches, sheds, plants, and other hiding spots frequently.
- Inspect furniture, cabinets, and closets at home, even if your cat usually responds to calls or treats.
- Use a humane trap with smelly food, your cat's bedding, or your scent near home.
- Ask community caregivers if your cat has been seen with local colonies during feedings.

MYTH:

Dirty litterboxes placed outside will attract a cat to come back home.

FACT:

Dirty litterboxes can attract other animals which is likely to deter your cat.



Microchips Are Lifesaving

A microchip, the size of a grain of rice, is implanted under an animal's skin to store owner information but is not a GPS device. Microchipped dogs are 2.4 times more likely to return home, and cats are 21 times more likely.

Available at your vet or Animal Care & Protective Services, you must register the chip and update your pet's chip at petplace.com/pet-microchip-registry for free.

If you don't know your pet's microchip number, visit either Jacksonville shelter or ask your veterinarian for help.

Protect Your Pets



Microchips help dogs like me get home faster. I've also got my collar and tag with up-to-date information. Be sure that your dog or cat has the same protection!

More Helpful Tips

- Spaying or neutering reduces roaming.
- Check fences for gaps.
- Never leave pets unattended.
- Bring pets inside during loud events.
- Secure pets during moves or parties.
- Take lots of photos to have a current one in case your pet goes missing.

9 REASONS TO RETURN CATS TO THEIR HOMES

Think that outdoor cat is lost? Think again! The practice of returning cats to their outdoor territories saves lives and reunites cats with caretakers. Here are 9 reasons why this is the best option for cats in our community:



1 LESS THAN 4%

This is the national average for cats who are reunited with their owners after coming to a shelter. A cat's best chance at being found by its family is to stay close to home.

2 NON-TRADITIONAL HOMES

Not all cats need or want a traditional home. Some outdoor cats have several caretakers who provide food, water and shelter, often calling more than one house "home."

3 HEALTH & HAPPINESS

Cats who are adjusted to living outdoors do not thrive in the shelter, especially when placed into kennels. This causes them extreme stress which leads to illness and can prolong any chance at adoption.

4 BEHAVIOR

Forcing a cat from its outdoor habitat into a shelter setting can lead to unwanted behavior, including biting and scratching. This puts cats in the shelter at risk.

5 KITTEN OVERLOAD

Underage, orphaned kittens flood our community shelters by the thousands every year. Returning healthy adult cats to their homes leaves room for babies in need.

6 SPAY & NEUTER

After sterilization surgery, cats can no longer reproduce! This helps control the cat population and prevents unwanted litters. The vaccinations will also prevent the spread of disease.

7 COMMUNITY BENEFITS

Studies show that a sterilized cat in your neighborhood is a deterrent to other cats. Cats who are spayed or neutered are also less likely to spray, fight, roam, and reproduce.

8 SUPPORT WILDLIFE

Studies show that outdoor cats with caretakers who provide food are less likely to disturb wildlife, while also keeping other cats away and stopping the birth cycle of more felines.

9 EXPERTS AGREE

Return to home is endorsed by Best Friends Animal Society, Million Cat Challenge, Alley Cat Allies and Maddie's Fund.

You Make Reunions Happen...

Every year, Jacksonville shelters take in close to 20,000 animals.

Keeping pets and people together is what makes Jacksonville so special.

With a loving donation to the Jacksonville Humane Society, or Friends of Jacksonville Animals, you provide dogs, cats, puppies, and kittens with the second chance they deserve.

To donate to JHS, visit jaxhumane.org/donate

To donate to FOJA, visit friendsofjaxanimals.com/donate



***Jessi reunited with her owner at JHS,
2026***



***Duke reunited with his owner at ACPS,
2026***



Scan here to report
a Lost/Found Pet



petco **love lost**
REUNITING PETS

STAY CONNECTED

@jaxhumane

@jaxacps @cityofjax

